

INFORMATION PURSUANT TO ART. 3, PARAGRAPHS 2 AND 3 OF EU REGULATION 2023/2854 (DATA ACT»)

In compliance with the Data Act, applicable from 12 September 2025, Elica S.p.A. hereby provides users with clear and transparent information regarding the data generated by connected products and related services offered by Elica S.p.A., as well as the ways to access and share such data.

For the purposes of this notice, “user” means “a natural or legal person who owns a connected product or to whom temporary rights to use such connected product have been contractually transferred, or who receives a related service.”

This information applies exclusively to hoods, included in the Elica S.p.A., catalogue, equipped with «Elica Connex» connectivity functions (hereinafter, “**Product**”), as well as to related services provided to users via the «Elica Connect» app downloadable via the App Store and Google Play (hereinafter, “**Service**”).

1. Data owner

The data owner is Elica S.p.A. (Tax code and VAT number 00096570429) with registered office in Via Ermanno Casoli 2, 60044 - Fabriano (AN) (hereinafter, “**Owner**”).

2. Contact information

For information and requests relating to this notice, as well as the connected products and related services provided by the Owner, the user may contact the Owner at the e-mail address: infoIoT@elica.com.

3. Data generated

Given the variety of types of connected hoods included in the Owner's catalogue, the data generated by each individual connected hood may vary depending on the product technical specifications.

However, in order to meet the requirements for clear and transparent communication, this document provides general information covering to the entire "hood" *cluster* listed on the Owner website.

In general, the data falls into the following categories:

Type	Format	Estimated volume	Average collection frequency
Data on the status and maintenance of the product (e.g. filter wear, sensor calibration status, actuator status, filter alarms).	Percentage, label	1 byte	2 sec
Data on product use and settings applied by the user (e.g. light intensity and heat, fan use mode).	Label, minutes countdown	1 byte	2 sec - 60 sec
Environmental data received from the product or transmitted by sensors (e.g. air quality, type of hob).	Label	1 byte	2 sec

Although the collection frequency may vary, the Products can generate data continuously and in real time.

The data covered by this notice does not include information that qualifies as trade secrets pursuant to EU Directive 2016/943.

For information on personal data collected by the Owner when creating an account necessary to access the Elica Connect app (hereinafter, "**Elica User**"), please refer to the privacy policy (<https://www.elica.com/IT-it/elica-connect-privacy-policy>) drafted in accordance with art. 13 of Regulation (EU) 2016/679 ("GDPR").

4. Storage method and retention period

Data generated by the Product and made readily available once connected to the Service and the Internet, is stored remotely on a cloud server for a maximum of 24 months starting from the date the data is written to the database.

Furthermore, the data may be deleted, before the expiration of the aforementioned term, in the following cases:

- request for manual deletion of data requested through the dedicated section of the website, after logging in to the Elica User;
- a request sent to infoIoT@elica.com;
- deletion of the Elica User upon express request or due to lack of access;
- termination of synchronization, via the Service, of the Product by the Elica User.

To connect the Products to the Owner's server, an Internet connection and an Elica User account are required, with acceptance of the Service's terms of use, available on the website or in-app during the account creation process.

5. Purpose of use of non-personal data

The readily available non-personal data generated by the Product and the Service will be used by the Owner for the following purposes:

- Processing of internal statistics;
- Technical assistance support.

Conditions of access and use of non-personal data for the aforementioned purposes may be agreed with third parties, such as affiliated companies, commercial partners or service providers. The cloud hosting services provided by Avvale S.p.A., C.F. will also be used. 04113150967, with headquarters in Milan (MI) at Via Francesco Melzi D'Eril 34.

6. Data access methods

The user may request to access the data generated by their Product the Service by following the procedure below:

- a. log in to your Elica account accessible from the elica.com website;
- b. open the "My profile" section;
- c. click on the "Download" button in the "Data from your services – Data Act" section.

Following the access request, the Owner will send an e-mail to the address provided during Elica User registration, containing the requested data and related metadata in a commonly used ".xlsx" format.

7. How data is shared with third parties at the user's request

The user may contact infoIoT@elica.com to request the Owner to:

- Share the available data with third parties identified and authorized by the user himself and the need for this purpose, on the basis of a contract stipulated with the latter;
- Terminate the sharing of data with the such third parties.

The e-mail must include sufficient identifying details for both the user and the third party, including the name of the company and a contact person, to allow the Owner to perform the necessary preliminary checks to execute the sharing request.

8. Limitations on use by users and third parties to whom they request sharing

It is understood that, pursuant to articles. 4.10, 6.2 lett. e) of the Data Act, the data cannot be used to develop products in competition with those of the Data Controller, and coercive means and/or gaps in the technical infrastructure of the Data Controller cannot be used in order to obtain access to them.

9. Complaints

You have the right to lodge a complaint for violation of the provisions of Chapter II of the Data Act to the competent authority designated pursuant to Article 37 of the Data Act.

10. Contractual information

The data will be processed by the Data Controller until: i) the Product is destroyed, damaged in such a way that it can no longer generate data or disconnected from the Elica network and/or Users; ii) the user no longer has the right to use the Product and/or the Service; iii) the user violates the general conditions of use of the Service; iv) the Service is interrupted by the Owner, as provided for by the general conditions, legal terms and terms of use of the Service; v) the Elica User is cancelled upon express request or in the event of lack of access by the user.